



Woodlands Village  
DENTISTRY

Office Policy

Welcome to Woodlands Village Dentistry! Our Interest is to provide our patients with the finest possible dental care. As your provider, we advise treatment that in the best interest of your medical and dental health. Be aware, often, insurance companies select the dental procedures that they will and will not cover without regard to your personal situation, health, and dental needs. Following is an overview of our office and financial policy we provide to you as a courtesy.

**Insurance:** Dental Insurance rarely pays for 100% of all dental services. *As a courtesy*, we will bill your dental insurance for your care, providing you give us the needed information for claim submission. Your estimated co-pays are due at the time of service and any balance unpaid after the claim settles is due within 14 days of receipt of statement.

Initials \_\_\_\_\_

**Payment** from the insurance company is expected within thirty (30) days. If your insurance company has not responded within a sixty (60) day grace period from the date of service, the remaining balance in full is your responsibility. At the time of service, we will request from you an initial down-payment; this is an estimated portion of the charges which insurance may not cover, including all applicable deductibles and co-pays.

Initials \_\_\_\_\_

**Payment:** Payment in full is required at the time of service. For your convenience, we accept cash, checks, debit and credit cards, including Visa, Mastercard, Discover and American Express. Our office also offers No Interest and Extended Payment Plans, upon approved credit, through CareCredit.

Initials \_\_\_\_\_

**Estimates:** Before treatment, we will perform a diagnosis and provide you with an estimate of the charges involved. As treatment progresses, it is possible that additional circumstances not be apparent at the initial exam, may be encountered. In this event, we will discuss options with you and proceed as necessary.

Initials \_\_\_\_\_

**Aged Accounts:** The total balance on your account, after claim settlement, is due upon receipt of statement. Failure to keep this account current may result in Woodlands Village Dentistry being unable to provide additional dental services. In the event of a default, I agree that any information collected can be used to collect on my account, and I agree to pay all costs incurred in the attempt to collect on this account, including late fees of 10% or \$30 (whichever is greater), finance charges, services and/or collection agency fees, attorney's fees and court costs.

Initials \_\_\_\_\_

**Appointments:** If you are unable to keep a scheduled appointment, we ask that you provide us with 48 hours notice as a courtesy. Notice of less than 48 hours may result in a minimum charge of \$75.

Initials \_\_\_\_\_

**Assignment of Benefit:** I agree to be responsible for all charges for dental services and materials no paid by my dental benefit plan, unless prohibited by law or the treating dentist or dental practice has a contractual agreement with my plan prohibiting all or a portion of such charges. To the extent permitted by law, I consent to your use and disclosure of my protected health information to carry out payment activities in connection with my dental claims. I hereby authorize and direct payment of the dental benefits otherwise payable to me, directly to Woodlands Village Dentistry.

I have read, understand, and agree to the above.

\_\_\_\_\_  
Signature of the Name of Person Responsible for Account

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name of Person Responsible for Account